

COVID-19 Response: Continuity of Care

1. Definition: Continuity of Care

Enhance OT provide the following information for public statement on continuity of care.

In accordance with all current legislation and government recommendations we will continue to risk assess for client, staff and community safety.

Enhance OT provide clinical assessment, scripting and treatment for some of the most vulnerable people in SA. We are daily attending people with respiratory issues, cognitive deficits, multiple co-morbidities or other high needs. We also attend people with palliative or terminal conditions.

In recognition of our most vulnerable, we will apply triage to meet their needs in the safest possible way.

2. COVID-19 Response

In response to COVID-19 health alerts our internal screening of staff fitness and client health has increased since March 2020 to align with recommendations set by SA Health.

Our leadership team have hourly monitored information provided by SA Health and the Australian Government Department of Health. Company procedures and policy have immediately been updated to reflect any precautions and recommendations.

We continue to risk assess in the interests of client, staff and public safety.

We will risk assess every client contact and make appropriate record of attendees.

3. Communication

Enhance OT have continuously communicated with business referral sources and individual clients about our current processes for screening and safe delivery of service.

4. Employee COVID19 Work Plan

The company supply each employee with an individual employee COVID 19 Work Plan.

Work Health and Safety policies, procedures and work instructions are mandatory.

5. COVID 19 Emergency Response Act 2020

The state and federal government will issue laws and guidance based on risk to the community.

The company will update staff on work procedure in response to laws, guidance and **any other risk** identified.

I wish you, your families and the people that you support on a daily basis the very best in these unprecedented times.

Stay safe.

Kind regards,



Trent Basley

Managing Director

Enhance Occupational Therapy Pty Ltd